

Accessible Media

CMS Philly | May 2020

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Canopy can·o·py | \'ka-nə-pē

The *canopy* layer supports the majority of primary productivity in forests. It provides protection from strong winds and storms, while also intercepting sunlight and precipitation for continued growth.

Kanopi

kan•o•pi | \'ka-nə-pē

Kanopi **designs, builds** and **supports** websites for clients that want to make a positive impact.

Our holistic approach infuses strategy and creative thinking through all stages of your site's lifecycle, providing the tools you need to nourish, support, and grow your business.



Today's agenda

Agenda



- What is Accessibility?
- Terms and Definitions
 - Standards and Guidelines
 - Assistive technology
- Images
- Slideshows
- Videos
- Media players
- Social media



Embracing Accessibility



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Differences are not quantifiable...

"I'm different, not less."



Temple Grandin, PHD

Why design for accessibility?

Include a wider consumer base for your content. You don't want to exclude people from using your products and services. It's the law!





Of people living in the United States live with a disability

Why design for accessibility?

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78%

WebAIM ran automatic testing on 14 web pages from 62 large universities to search for common accessibility errors, about 78 percent of the pages had obvious problems.



Accessibility means <u>everyone</u>





Who Are You??



Communicators!!

It's everyone's job to ensure inclusion!









Terms and Definitions



ADA

The Americans with Disabilities Act (ADA)

Prohibits discrimination and guarantees that people with disabilities have the same opportunities as everyone else to participate in the mainstream of American life.



508 Compliant

Section 508 (29 U.S.C. § 794d)

Section 508 of the Rehabilitation Act requires federal agencies to develop, procure, maintain and use information and communications technology (ICT) that is accessible to people with disabilities.



Perceivable

Perceivability means the user can identify content and interface elements by means of the senses.

POUR

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Users should be able to comprehend the content, and learn and remember how to use the interface.

Robust

Users should be able to choose the technology they use to interact with websites, online documents, multimedia, and other information formats.



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WCAG

Web Content Accessibility Guidelines (WCAG), including WCAG 2.0 and WCAG 2.1.

Level A:

For Level A conformance (the minimum level of conformance), the Web page satisfies all the Level A Success Criteria.

Level AA:

For Level AA conformance, the Web page satisfies all the Level A and Level AA Success Criteria.

Level AAA:

For Level AAA conformance, the Web page satisfies all the Level A, Level AA and Level AAA Success Criteria.



WCAG

Web Content Accessibility Guidelines (WCAG), including WCAG 2.0 and WCAG 2.1.

WCAG is primarily intended for:

- Web content developers
- Web authoring tool developers
- Web accessibility evaluation tool developers
- Others who want or need a standard for web accessibility, including for mobile accessibility

Assistive Technology



AT is any device, software, or equipment that helps people work around challenges the may have navigating information.



Let's Break it Down



VISUAL NEEDS

Make it easy to see, accommodate visual needs.





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Make it easy to see, accommodate visual needs.



MOTOR NEEDS

Make it easy to interact, accommodate motor needs.





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AUDITORY NEEDS

Make it easy to hear, accommodate auditory needs.



VISUAL NEEDS

Make it easy to see, accommodate visual needs.



MOTOR NEEDS

Make it easy to interact, accommodate motor needs.





AUDITORY NEEDS

Make it easy to hear, accommodate auditory needs.



COGNITIVE NEEDS

Make it easy to understand, accommodate cognitive needs.



Screen Readers



Screen Readers

Who uses them?

People who live with disabilities



https://webaim.org/projects/screenreadersurvey8/





Screen Readers

Not just for low vision users

Screen reader users navigate by tables, lists, buttons, forms, links, images.

Must haves:

- Landmarks and page sections
- "Skip navigation" links
- Links and Form Controls



Images







Why do we love images?

- Enhancing content
- Cues for orientation
- More likely to click on content



Accessible images benefit:

- Screen readers
- Speech input devices
- Speech enabled websites
- When images turned off in their browsers
- SEO (Search engine optimization)

Images Images can be major barriers when they are not accessible.



Image Types

Simple

 \rightarrow

The image conveys simple information (e.g., a photograph, icon, or logo).



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Images of Text

Images of text display text that is intended to be read.



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Groups of Images

The text alternative for one image should convey the information for the entire group.



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Image Maps

An image that contains multiple clickable areas



Simple Image

The image conveys simple information (e.g., a photograph, icon, or logo).





Der neue VW1200.

ch vorstellen, daß jemand anders als wir ein so gutes Auto für 4485 Mark verk

Complex Image

The image conveys complex information (e.g., a chart or graph)



Decorative Image

The image is purely decorative, not informative



Images of Text

 \leftarrow

1949

SINCE

Images of text display text that is intended to be read.



Groups of Images

 \rightarrow

The text alternative for one image should convey the information for the entire group.



Overall Satisfaction Rating



Based on 501 ratings submitted in the last year



Image Maps

An image that contains multiple clickable areas



Images

Common uses for images

- Links, including:
 - Pagination
 - Anchor links
- Logo
- Decoration
- Orientation



Alt Text

Dos and don'ts

- Context is key
- Please be accurate
- Succinct and to the point
- Avoid "picture of ..." or "graphic of ..."
- Do not be redundant



Slideshows

First rule of slideshows is not to use slideshows



Slideshows

Accessible controls



- Provide the ability to turn off the player
- Provide visible controls accessible to the keyboard, mouse and touch
- Highlighted on focus with no keyboard traps



Slideshows

Color contrast



- Make sure the controls are visible
- Size and color!

Slideshows

Reasonable alternative



- The alternative is equivalent to the slideshow.
- Content needs to be available when stylesheets are disabled.



Videos



Captions

Captions are text versions of the audio content, synchronized with the video.



Malone actually tagged us on a pic of this very bug and trailer



Captions

Include any other audio content as well.



Audio descriptions

Audio description is a separate narrative audio track that describes important visual content.





Transcripts

A text version of the media content.



Media Players





Choosing an accessible video player



dailymotion



When choosing how to deliver your video, it is important to consider options that are fully accessible.

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- Can the user toggle the narration on and off?

– Are closed captions supported?

- Can the media player's buttons and controls be operated without a mouse?
- Can users of assistive technology distinguish between controls?
- Can it be used across platforms and in all major browsers?



If possible, elements should not be subject to a time limit. Allow users to use media at their pace.





Social Media

Why write accessible content for social media?





Of 1792 screenreader users, 88% use a screen reader on a mobile device

54.3% found social media SOMEWHAT accessible

https://webaim.org/projects/screenreadersurvey7/

Colleges Face Investigations of their use of Social Media





Nearly 200 colleges faced federal civil rights investigations in 2019.



Social Media

Hashtags, Images, and links

#ILoveTwitter

- Hashtags
 - #ILoveTwitter and #ilovetwitter will return the same results.
- Include Image descriptions
- Shorten links



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#nowthatcherisdead

Cher is not dead!

Margaret Thatcher died. →

No capitalization in the hashtag caused confusion.





Social Media

Emoticons



Emoticons in tweets, emails, etc

- Cumbersome
- Problematic for screen readers and without context



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Now What?





Work with your team Utilize everyone's skillset

Communication is key...

- Set up style guides and stylesheets
- Ensure WYSIWYG's have tooltips and communicators are trained on how to use them
- Remember that accessibility is a moving target



Accessibility is a moving target...

"Accessibility can be a juggling act of priorities "



Faye Polson

WordPress Engineer Kanopi Studios



So many tools...

- SiteImprove browser extension
- Totally browser extension
- Keyboard
- Wave
- Axe
- Lighthouse
- Color contrast analyzers

Test for Accessibility!

Utilize available tools

K

Connect with me on Linkedin

Reach out anytime. amyjune@kanopi.com @volkswagenchick





Questions?

KANOPI STUDIOS

Thank you!

We'd love to work with you!

Reach out to us at hello@kanopi.com



Image Credits

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- <u>https://unsplash.com/@by_giovanni</u>
- <u>https://unsplash.com/@scottwebb</u>
- https://www.youtube.com/watch?v=0btWvZfENvs
- https://thedoctorwhosite.co.uk/



Links for additional resources

- https://www.w3schools.com/tags/tag_hn.asp
- <u>https://www.communityinclusion.org/article.php?article_id</u>
 <u>=213%C2%A0</u>
- <u>http://www.resource-media.org/style-matters-sum-uss-ne</u> w-progressive-style-guide/
- <u>https://uiowa.instructure.com/courses/40/pages/accessibil</u> <u>ity-principles-pour</u>
- <u>https://webaim.org/projects/screenreadersurvey8/</u>
- https://digitalaccess.ucsf.edu/guidelines/videos
- <u>https://digitalaccess.ucsf.edu/guidelines/baseline-complia</u> <u>nce</u>



<u>https://wave.webaim.org/</u>

- <u>https://siteimprove.com/en-us/core-platform/integrations/</u>
 browser-extensions/
- <u>https://khan.github.io/totally/</u>
- <u>https://chrome.google.com/webstore/detail/axe-web-acces</u> sibility-tes/lhdoppojpmngadmnindnejefpokejbdd
- <u>https://developers.google.com/web/tools/lighthouse</u>
- <u>https://developer.paciellogroup.com/resources/contrastan</u> <u>alyser/</u>

Tool links